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Senior Vice Chair Middle East

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Senior Vice Chair North Africa

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Vice Chair PTOA

Salah ALLOUZI
Vice Chair Mashreq

Laila HAMMOUCHI
Vice Chair Maghreb

Abdul Aziz MALIK
Vice Chair CTE

Ahmad BULUSHI
Vice Chair Gulf

Khalid Alexander SABBAH
Vice Chair Industry Heavy

Steve HEDOUIN
Vice Chair Industry Bus

Huub HENDRICKX
Vice Chair Operator Bus

Gisele ALASMAR
Vice Chair Industry Rail

Alex E RENTIER
Vice Chair Operator Rail

Eyad TAYEB
Vice Chair IT

Abdullah Saleh NASER
Member

Sami ALDUBIKHI
Member

Tammam NAKKASH
Member
For many years now, the Middle East North Africa region has been witnessing significant achievements in the development of public transport, as well as the realisation of ambitious projects to help build more sustainable cities. Although the level of maturity between the systems may present some disparities from one country to another, the different mobility actors of the region are sharing a common determination to always provide their population with the most advanced public transport system available.

In 2017-2018, members of the UITP MENA Division have, with their expertise and leadership, proven to be more active than ever. Under the leadership of the Chairman of the Division and the members of the the MENA Executive Committee, they have organised around 20 events, including major events such as the UITP MENA Transport Congress and Exhibition, the UITP MENA Seminar on Integrated Mobility, the UITP MENA & Sub-Saharan Africa Seminar and many more. The members have conducted in the region important awareness raising campaigns, held and participated in 56 days of training programmes on various topics, produced cutting-edge knowledge and led important research projects with the MENA Centre for Transport Excellence. All this with the support of a talented and dedicated UITP team, which always remains focus on members’ needs and expectations.

With major infrastructure projects still in the pipeline in the near future, public transport is bound to increase its ridership in the region. The UITP team remains at the forefront to assist the urban mobility actors to keep advancing public transport in the region.

On behalf of everyone at UITP, I would like to express my most sincere thanks to the members of the MENA Division for their involvement in promoting a model of urban mobility adapted to the regional context.

With great pleasure I share with you the Biannual MENA Activity Report for 2017 – 2018. The Past two years have witnessed impressive growth in public transport in the region. I am proud to say that UITP has contributed to this growth in MENA through knowledge development, training and providing a platform for the experts and key industry players to network.

From Amman to Casablanca, and of course Dubai; we had stimulating events to address the unique needs of our members. The 2018 MENA Transport Congress and Exhibition was a big success. For three days, 2,000 public transport professionals discussed and explored the latest strategies, innovations, and tools to enhance the experience and happiness of public transport customers. Representing the entire public transport supply chain, stakeholders from more than 30 countries shared global best practices throughout the exhibition and congress sessions. The next Congress is planned for 13 – 15 April 2020 in Dubai.

The MENA Centre for Transport Excellence (CTE), through its research and capacity building programs, continues to support the advancement of public transport in the region. The MENA Transport Report now in its fifth edition has become a reference for understanding user requirements across MENA as well as addressing the organizational strategies for informal transport are some of the research studies completed by the CTE.

I would like to take this opportunity to congratulate and thank our members for their efforts in advancing public transport in the region and wish them more success in the coming years.
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## UITP MENA MEMBERS | 2017 - 2018

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UITP MENA SEMINAR AND ASSEMBLY

The 2017 UITP MENA assembly in Muscat, Oman, supported by Mwasalat, the leading transport company in Oman, brought together speakers with diverse backgrounds from more than 8 cities from around the world including Bogota, Barcelona, Paris and Dubai. Participants discussed the situation and future of transport for Muscat in particular and Oman in general. They focused on how lessons learned from the international experience could help Oman enhance PT operations and build efficient transport systems. The seminar was followed by the MENA assembly where UITP announced the 2017 - 2018 MENA Board.

UITP MENA OPEN HOUSE

UITP MENA organised an Open House in Dubai. The objective of this event was to bring together regional stakeholders to discuss ongoing public transport developments in MENA. On this occasion, two key publications, the MENA Transport Report and the MENA Bus Tender Document, were launched. The event was well-attended by over 100 guests from the UAE, Oman and KSA, guests included high-level representatives and UITP MENA members from transport authorities, operators, suppliers and academia.
31 JANUARY 2018
CASABLANCA - MOROCCO

UITP MENA & SUB-SAHARAN AFRICA SEMINAR

UITP MENA organized the annual seminar in Maghreb region on 31 January 2018 in Casablanca under the theme “Promoting public transport through effective policies and innovations”.

This event welcomed 200 delegates from 26 countries. During the inauguration ceremony, Mr. Abdelaziz El Omari, President of Casablanca city council, spoke about the transportation strategy of the of Casablanca which will allow a radical restructuring of the urban mobility infrastructure of the metropolis.

27 FEBRUARY 2018
DUBAI - UAE

DRIVING INNOVATION FORWARD

In the context of the Urban Mobility Innovation Forum which was launched by UITP President Pere Calvet in Dubai’s Roads and Transport Authority (RTA), UITP MENA arranged a meeting with representatives of the UITP Urban Mobility Innovation Index (UMii) project and the RTA Youth Council. The purpose of the meeting was to discuss ways in which UITP and the RTA Youth Council can cooperate to promote the role of youth in driving innovation in public transport forward.

PUBLIC TRANSPORT FOR ME #PT4ME CAMPAIGN

UITP MENA led the development of the #PT4ME campaign, the objective of the campaign was to promote safe, secure and accessible public transport environment for all – especially women. A video was launched to create awareness and was promoted by more than 100 organizations worldwide.
Putting customers at the center of public transport services and inspired by Dubai’s vision to be the happiest city in the world, the theme of this year’s UITP MENA Transport Congress and Exhibition was “Pioneering for Customer Happiness.”

For three days, 2,000 public transport professionals attended the event in Dubai World Trade Centre to discuss and explore the latest measures and technologies to improve the experience and happiness of customers using public transport services. Representing the entire public transport supply chain, stakeholders from more than 30 countries shared global best practices throughout the exhibition and congress sessions. Customer happiness is the outcome of doing the right things; and doing them well! From ensuring safety and reliability to providing personalized information, speakers gave their insights on customer-centric measures to enhance happiness. The MENA Transport Congress and Exhibition session presentations and videos can be found on UITP MyLibrary.

The MENA Transport Congress and Exhibition is a biennial event organised in partnership with the Dubai Roads and Transport Authority (RTA) The next edition will take place in 15 – 17 April 2020 during the World Expo in Dubai.
UITP MENA SEMINAR ON INTEGRATED MOBILITY

The UITP MENA division organised a seminar on **Integrated Mobility** in Amman attended by 100 participants and 20 international speakers from 12 countries including France, Germany, Netherlands, United Kingdom, Kuwait and Saudi Arabia. The objective of the seminar was to address the strategic needs of public transport players, to be able to innovate and facilitate the integration of individual and shared mobility services in the region. It was an honour to have HE Dr Yousef Shawarbeh, Mayor of Amman, at the opening ceremony. He assured that **public transport is regarded as a national priority in Jordan**. The seminar was well received by the participants who were fully engaged throughout the seminar.

UITP MENA TENDER DOCUMENT

MENA Bus working group formed a Sub working group led by Alexander Sabbah from ZF services Middle East to work on a comprehensive document to provide guidance and streamline bus procurement process in the region. They conducted a review of prevailing rules and practices throughout Europe and focused on updating the MENA Bus Tender Document from 2009 based on adaptation from global UITP recommendations and practices as relevant to the MENA region. The UITP recommendations, as adapted in this document are the result of analyses and collaboration among operators, manufacturers and organizing authorities.

The following meetings were organized for this sub Group:

- 5 June 2016 hosted by ZF Services Middle East
- 23 August 2016 hosted by Volvo Middle East
- 18 October 2016 hosted by Road and Transport Authority
- 5 December 2016 hosted by UITP MENA
- 25 January 2017 hosted by UITP MENA
- 16 April 2017 hosted by UITP MENA
UITP MENA BUS WORKING GROUP

Chair
Mohamed Abdulla Al Ali
RTA
UAE

Members
Saeed Al Hameli
DOT
UAE
Roland Yeo
RTA
UAE
Majed AlSamadi
RTA
UAE
Alexander Sabbah
ZF Middle East
UAE
Marko Jovanovic
ZF Middle East
UAE
Mohammed ElKhalili
Eberspaecher
UAE
Huub Hendrickx
Arriva
UAE
Sherif Tharwat
Daimler Buses
UAE
Iyad Ansari
Hafilat
UAE
Antoine Eikholt
VDL
Netherlands
Istvan Csuzi
City Transport
UAE
Fahad Al-Awadhi
KGL
UAE
Alireza Kahan
Voith
UAE
David Sawrias
FAMCO
UAE
Matthew Brownlie
Trapeze
UAE
Ayman Attia
MCV
UAE
Ahmed Abood
Emirates National Gr.
UAE
Saleem Rabbani
LAWO
UAE
Eyad Tayeb
Init
UAE
Jithesh KV
Volvo
UAE
MENA ACTIVITY REPORT | 2017 - 2018

Riyadh Metro Exhibit at UITP Summit

Dr Yousef Drais CEO CasaTransport at UITP Summit

Friedrich Ebert Stiftung (FES) Regional Conference Improving Public Transportation in the MENA region

Keynote Speech at Together for Public Transport campaign launched by FTA

Bussiness & Human Resource Committee meeting Lussone

Poster Session on UOPT during UITP Summit

Riyadh Metro Exhibit at UITP Summit

Towards Organized Public Transport in Lebanon Conference
## OTHER MEETINGS AND ACTIVITIES

### 2017

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MENA CTE REPORT
ABOUT THE MENA CENTRE FOR TRANSPORT EXCELLENCE (CTE)

The Middle East and North Africa Centre for Transport Excellence (MENA CTE) was launched in 2011 as a joint effort between Dubai’s Roads & Transport Authority (RTA) and the International Association of Public Transport (UITP). MENA CTE engages with decision-makers, international organisations and key stakeholders to promote public transport and urban sustainable mobility solutions. Through its research and training programs, it generates and shares cutting edge knowledge and expertise and brings people together to exchange ideas, find solutions, establish partnerships and networks to support and advocate for sustainable urban transportation.

MENA CTE RESEARCH

MENA TRANSPORT REPORT 2017

The MTR provides a comprehensive and up-to-date overview of the national and urban public transport landscape in the Middle East and North Africa (MENA) region. The 2017 report features 14 countries and 28 cities in the MENA region covering all modes of transport. It summarizes national and urban public transport stakeholders, strategies & policies, ongoing projects, existing services, operators & fares, modal shares as well as challenges and innovative solutions.

USER-ORIENTED PUBLIC TRANSPORT (UOPT)

This study aims to understand the perceptions of users and non-users of public transport services using five case studies in Algiers, Amman, Beirut, Casablanca and Muscat. User characteristics (gender, age, and other socio-economic attributes) are mapped to mobility preferences. Understanding and meeting users’ requirements are key to enhancing the customer experience; and ultimately increasing public transport ridership. The research was completed in collaboration with academic partners in MENA. Key-findings and recommendations will be included in the final report which will be released in the first half of 2019.

Population growth and urbanisation in the MENA region

In 1950, less than a third of the population lives in cities (28%). In 2015, almost two third of the total population are urban dweller (62%).
As more focus is shifted towards developing public transport services in MENA cities, Informal Transport is often viewed as direct (and unfair) competition to the more formal and organized public transport services. Their mode of operations (large fleets on extensive and informal routes) presents serious challenges to the implementation of new public transport schemes. In addition to the organization issues, there is also a socio-economic dimension as this sector employs a large number of individuals as well as provide livelihood for a large number of families. As such, attempts to organize the sector must strike a balance in order to sort out these tough constraints.

This report approaches the subject of Informal Transport through in-depth case studies in four MENA cities: Amman, Beirut, Cairo and Dubai. The aim of the case studies is to provide examples and illustrate various experiences to better understand Informal Transport in the region and propose how it can be integrated into efficient and sustainable urban mobility plans for the region’s cities.

**STAKEHOLDERS**

**USERS**
Mostly public transport dependent low to middle income living in higher density areas and having to commute for work, schooling, etc.

**OPERATORS**
Private freelancers (drivers) usually under a lease agreement with the owner (sometimes they also own vehicles).

**OWNER**
Own the vehicle and holds the license to operate. In some case more than one individual share ownership of some vehicles/license.

**TRANSPORT AUTHORITY**
Generally responsible for issuing license to operate and pricing of service.

**ENFORCING AUTHORITY**
Police

**ASSOCIATION**
...
Currently in its 5th version, the MTR 2019 features 14 countries and 35 cities in the MENA region. Each country and city chapter gives an overview of the relevant public transport authorities and strategies before looking into the existing public transport services and the ongoing and planned projects.

Additionally, the progress of MENA is summarized on regional overview maps and benchmarked against international cities.

MENA ECONOMICS OF PUBLIC TRANSPORT

The UITP MENA Centre for Transport Excellence is working on a study of the “Economics of Public Transport” with an aim of understanding the various business models, funding, financing, pricing, and other relevant schemes in MENA.

Based on in-depth case studies, interviews have been conducted with public transport authorities and/or operators in Casablanca, Muscat and Cairo. In order to get a representative assessment across the MENA region, more interviews are planned in Amman, Dubai and Riyadh.

A report with the findings will be published in 2019.

CTE-RTA RESEARCH RESIDENCY

MENA CTE continues its work in promoting research and innovation within the RTA by collaborating with young RTA staff on research projects.

After receiving more than 10 applications from various RTA agencies, three RTA staff were selected to work together with CTE researchers on the following topics:

- Economics of Public Transport
- Attracting talents and skills in Public Transport
- Women in Public Transport
MENA CTE TRAINING PROGRAMMES

UITP TRAINING PROGRAMMES WORLD-WIDE

GROWTH IN MENA TRAINING PROGRAMMES
10 New Training Topics:

- Taxis and Shared Mobility
- Taxi Regulation and Operations
- Public Transport & Large Events
- Security Management
- Safety Management
- Bus Maintenance & Depot Management
- Bus Procurement & Commissioning
- Human Resources Management
- Service Quality Management
- Data Collection, Measurement and Benchmarking
- BRT and Bus Priority Schemes

Average Participant’s Evaluation Score: 8.7/10
6 new training programmes introduced in UITP portfolio:

- Service Quality Management
- Bus Procurement Training
- Funding & PPP Training
- Urban Mobility Planning
- Integration of Urban Transport Planning
- Sustainable Design & Construction: code standard & best practices

Average Participant’s Evaluation Score: 8.7/10
PUBLIC TRANSPORT DEVELOPMENT PROGRAMME
FOR ROADS AND TRANSPORT AUTHORITY | 2017

TRAINING WEEK 2 | 22 - 26 JANUARY
- Taxis and Shared Mobility
- Human Resources Management
- Service Quality Management

TRAINING WEEK 3 | 19 - 23 MARCH
- Bus Maintenance & Depot Management
- Procurement & Commissioning of Busses
- Safety Management

TRAINING WEEK 3 | 23 - 27 APRIL
- Data Collection, Measurement & Benchmarking
- Bus Operations Planning & Execution
- Public Transport & Large Events

TRAINERS

Kaan Yildizgoz
Senior Director – Membership, Marketing & Services, Brussels

Mathew Daus
President, IATR New York

Harish Iyer
MeruCab India

Oscar Sbert Lozano
Consultant, Barcelona, Spain

Guido Bruggeman
Senior Transport Consultant, Public Transport, The Netherlands

Jen Fongers
Senior Bus Advisor, Rotterdam, Netherlands

Joe Kenny
Human Resource and Operations management Consultant

Bruce Kemp
HSQE Director – RATP Dev Asia, Middle East and North Africa

Marc Saveli
Former Operations Director KMB Hong Kong

Marc Châtelain
Directeur Exploitation, TPG, Switzerland

Stefano Maneli
Transport Engineer Citec Italy
DUBAI POLICE SECURITY MANAGEMENT IN PUBLIC TRANSPORT

PROGRAMME OUTLINE

• Public transport security concept
• Service Audit
• Security Risk Management
• Security Assessment
• Threat scenario and rescue plan
• Stakeholder cooperation
• Incident and crisis Management
• Crisis communication
• H Factor
• Security and customer service excellence

TRAINERS

Jason Goh
Head of Security and Ops Readiness, SMRT Singapore

Andrea Soehnchen
Senior Manager, UITP

Jan Politiek
Chief Security Officer, Arriva NL

BUS OPERATIONS PLANNING AND EXECUTION

PROGRAMME OUTLINE

• Bus Network Design and Route Planning: What is a good network: the main challenges – Main Design principles – Operational practices – Planning line structures
• Bus Planning & Scheduling: Planning service provision, planning for operations & tools for operations planning (Timetable, Vehicles and Personnel)
• Bus Operations: day to day execution, real time management, degraded situations (OCC, IT Support, Incident Management)
• Evaluation of service quality: Key Performance Indicators (KPIs) & Data for better operations
• Contingency plans and crisis management

TRAINERS

Guido Bruggeman
Public Transport Expert, Netherlands

Kaan Yildizgoz
Senior Director – Membership, Marketing & Services, Brussels

PROGRAMME DETAILS

Number of Participants: 20 from Dubai, Sharjah, Bahrain and Oman
REGULATION AND OPERATIONS OF TAXI TRANSPORT

PROGRAMME OUTLINE

- Impact of Regulation on Taxi Operations: Taxi Supply and Pricing
- Taxi Operations Planning
- Electric Taxis
- Call, Dispatch Centre Management
- Taxi Vehicle Maintenance
- Impact of Transport Network Companies (E-Hailing Apps) and Recent Innovations to Taxi Transport Operations
- Service Excellence, Quality Management and KPIs in Taxi Transport

PROGRAMME DETAILS

Number of Participants: 10 from Dubai, and Oman

TRAINERS

Kaan Yildizgoz
Senior Director – Membership, Marketing & Services, Brussels

Jaspal Singh
UITP Expert, Canada

JEDDAH METRO CAPACITY BUILDING PROGRAMME

PROGRAMME OUTLINE

- Organisational & Legal Framework in Public Transport
- Contracting of Public Transport Services
- Monitoring of Public Transport Operation Contracts
- Tendering of Public Transport Services
- Funding and Financing of Public Transport
- Public Private Partnerships (PPPs)
- Introduction to Public Transport Modes and Innovations in Metro Systems
- Modal Choice and Planning Group Work

TRAINERS

Guido Bruggeman
Public Transport Expert, Netherlands

Ayman Smadi
Director UITP MENA & CTE, Dubai, UAE

Gradimir Stefanovic
Transport Consultant, Britain
LEADERS IN URBAN TRANSPORT PLANNING

PROGAMME OUTLINE

• Diagnosing the key problems being faced by a city
• Systematic approach to Integrated Mobility Planning
• Corridor Management
• Public Transport Planning and Evaluating Alternatives
• Role of Government
• Financing and PPP

TRAINERS

Sam Zimmerman
World Bank Expert, USA

Ajay Kumar
World Bank Expert, USA

Kaan Yildizgoz
Senior Director – Membership, Marketing & Services, Brussels

PROGRAMME DETAILS

Number of Participants: 30 from India, Dubai, Turkey, Ethiopia and Kuwait

BUS SAFETY AND ACCIDENT PREVENTION

PROGAMME OUTLINE

• Introduction to Safety Management
• Hazzard Identification & Resolution
• Safety Audit
• Accident Data Analysis
• Drivers Training for Safety Management
• Operating environment & passenger facility management

TRAINERS

Alok Join
Managing Director Transconsult, Singapore

Ayman Smadi
Director UITP MENA & CTE, Dubai, UAE

Bassel Saad
Former Director Buses Public Transport Authority Dubai

PROGRAMME DETAILS

Number of Participants: 25 Dubai, Sharjah, Kuwait, Philippines, KSA and Oman
BRT AND BUS PRIORITY SCHEMES

PROGRAMME OUTLINE

- Bus Operations and Bus Priority Rationale
- Introduction to Bus Priority
- Justification to Bus Priority
- Bus Lane and Bus Stop Treatments
- Traffic Signal Priority
- BRT as a Transport System concept
- Planning and Design of BRT System

PROGRAMME DETAILS

Number of Participants: 27 from Dubai, Sharjah, KSA and Oman

TRAINERS

Guido Bruggeman
Senior Transport Consultant, The Netherlands

Ayman Smadi
Director UITP MENA & CTE, Dubai, UAE
MANAGERS IN TAXI TRANSPORT

PROGRAMME OUTLINE

- Taxi Policies and Planning
- Regulating and Organisation of Taxi Transport
- Tendering, Contracting and Monitoring of Public Transport Operations
- Regulation of Transport Network Companies and Strategies for Traditional Taxi Sector
- Better Operations for Better Taxi Transport
- Technology & Innovations in Taxi Transport
- Strategic Management & Planning
- Marketing and communication
- Service Quality & Excellence
- KPIs, Measurement and Monitoring of Taxi Transport
- New Mobility Services and Taxis: Autonomous Vehicles, MaaS (Mobility as a Service)

PROGRAMME DETAILS

Number of Participants: 30 Ajman, Dubai & Oman

TRAINERS

Joe MA
Deputy General Manager Shenzhen Transport, China

Jaspal Singh
UITP Expert, Canada

Rifad Mahasneh
Head of Public Policy, Middle East

CAPACITY BUILDING PROGRAMME: BUILDING LEADERS IN URBAN TRANSPORT

PROGRAMME OUTLINE

- Diagnosing the key problems being faced by a city
- Systematic approach to Integrated Mobility Planning
- Corridor Management
- Public Transport Planning and Evaluating Alternatives
- Role of Government
- Financing and PPP

PROGRAMME DETAILS

Number of Participants: 32 Dubai, Oman, South Africa and Addis Ababa

TRAINERS

Sam Zimmerman
World Bank Expert, USA

Ajay Kumar
World Bank Expert, USA

Kaan Yildizgoz
Senior Director – Membership, Marketing & Services, Brussels

Ayman Smadi
Director UITP MENA & CTE, Dubai, UAE
FUNDING AND PPP

PROGRAMME OUTLINE

• Introduction to Financing & Funding
• Funding: Revenue Strategy and Management
• Funding: Earmarked taxes and levies
• Introduction to Public Private Partnership (PPP) Model & Case Study Teaching
• Access to finance & PPPs
• Financing and PPPs in Public Transport from perspective of Development Bank

TRAINERS

Kaan Yildizgoz
Senior Director – Membership, Marketing & Services, Brussels

Kai Eberhard
Vice President, KfW IPEX-Bank GmbH, Aviation, Mobility & Transport, Germany

Jumadi Bin Husani
Specialist, RTA Rail Agency, Dubai, UAE

PROGRAMME DETAILS

Number of Participants: 9 from Gambia, Spain, Morocco, Dubai & Oman

OPERATIONS IN TAXI TRANSPORT

PROGRAMME OUTLINE

• Impact of Regulation on Taxi Operations: Taxi Supply and Pricing
• Taxi Operations Planning
• Electric Taxis
• Call, Dispatch Centre Management
• Taxi Vehicle Maintenance
• Impact of Transport Network Companies (E-Hailing Apps) and Recent Innovations to Taxi Transport Operations
• Service Excellence, Quality Management and KPIs in Taxi Transport

TRAINERS

Kaan Yildizgoz
Senior Director – Membership, Marketing & Services, Brussels

Tony Heng, MD,
SMRT Taxis & Private Hire Services, Singapore

Marwan Al Zarooni
Acting Director Strategy & Business Development Department, Dubai Taxi, UAE

Adel Ahmed Sharif
Acting Director Strategy Director of Fleet Operation Department, Dubai Taxi UAE

Joseph Salem
Principal, Arthur D Little, Dubai

PROGRAMME DETAILS

Number of Participants: 22 from Sharjah & Dubai
PROGRAMME OUTLINE

- Trends, customer expectations and customer centricity
- Service Quality Criteria: Signage & Wayfinding, Customer Care and HR, Comfort, Time, Security, Environment
- Service Quality Measurement, Monitoring and Implications for Operations in contracts
- Public Transport Site Audit

PROGRAMME DETAILS

Number of Participants: 11 from Sharjah, Oman & Dubai

TRAINERS

Kaan Yildizgoz
Senior Director – Membership, Marketing & Services, Brussels

Suzzane Accetta
Staff Curriculum Manager Emirates Transport, Dubai UAE
PUBLIC TRANSPORT DEVELOPMENT PROGRAMME FOR MADINAH DEVELOPMENT AUTHORITY

PROGRAMME OUTLINE

- Integrated Policies to Achieve Sustainable Urban Mobility
- Land Use and Transport Strategy Amman case study
- Strategic transportation plan – Dubai case study
- Institutions and Governance for Sustainable Urban Mobility Plans
- Public Transport Master plan & Lesson Learned
- Selecting Public transport modes that fit the demand
- Scheme implementation
- Intelligent Mobility and Smart City
- Emerging trend: Maas, autonomous

TRAINERS

Tammam Nakkash
CEO Team International Lebanon

Ayman Smadi
Director UITP MENA & CTE, Dubai, UAE
CAPACITY BUILDING PROGRAMME FOR ROADS & TRANSPORT AUTHORITY DUBAI

3 MODULES

- Urban mobility planning
- Data collection, measurement and benchmarking in public transport
- Integration of urban planning and public transport
- Sustainable design and construction: codes, standards and best practices

TRAINERS

- Tammam Nakkash
  CEO, Team International Lebanon
- Ayman Smadi
  Director, UITP MENA & CTE, Dubai, UAE
- Joe Ma
  Deputy General Manager of Shenzen Bus Group, China
- Alok Join
  Managing Director, Transconsult, Singapore
- Luc Van Wijngaarden
  CEO, Zight, The Hague, The Netherlands
- Yves Amsler
  Consultant and UITP Senior Advisor, France
PUBLIC TRANSPORT DEVELOPMENT PROGRAMME
FOR PUBLIC TRANSPORT AUTHORITY RIYADH

3 MODULES
• Public Transport Fundamentals
• Taxi Transport Fundamentals
• Urban Bus Transport Fundamentals

TRAINERS

Tammam Nakkash
CEO Team International Lebanon

Ayman Smadi
Director UITP MENA & CTE, Dubai, UAE

Kaan Yildizgoz
Senior Director – Membership, Marketing & Services, Brussels

Alok Join
Managing Director Transconsult, Singapore

Jaspal Singh
UITP Expert, Canada
UITP MENA TRAINING & EVENTS

2019

4 - 6 FEBRUARY
DUBAI - UAE
DIGITALISATION IN TAXI TRANSPORT

19 FEBRUARY
JEDDAH
UITP MENA DIVISION MEETING & SEMINAR

4 - 6 MARCH
ISTANBUL - TURKEY
BRT PLANNING AND OPERATIONS (TRAINING & STUDY TOUR)

18 - 20 MARCH
DUBAI - UAE
BUS PLANNING AND SCHEDULING

7 - 11 APRIL
DUBAI - UAE
ADVANCED CONCEPTS OF URBAN MOBILITY MANAGEMENT
(IN COLLABORATION WITH WORLD BANK GROUP)

21 - 23 APRIL
DUBAI - UAE
CROWD MANAGEMENT IN PUBLIC TRANSPORT MANAGEMENT

28 - 30 APRIL
DUBAI - UAE
MANAGERS IN TAXI TRANSPORT

9 - 12 JUNE
STOCKHOLM - SWEDEN
UITP GLOBAL PUBLIC TRANSPORT SUMMIT

23 - 25 SEPTEMBER
DUBAI - UAE
MANAGING THE BUS DRIVER TO ENHANCE SAFETY

21 - 23 OCTOBER
BRUSSELS - BELGIUM
UITP INTERNATIONAL BUS CONFERENCE

4 - 6 NOVEMBER
DUBAI - UAE
ITS IN PUBLIC TRANSPORT

For more details please visit our website www.mena.uitp.org
or email Dure Shewar, Events and Training Manager UITP Regional Office
dure.shewar@uitp.org
MEET THE TEAM

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Email: mena@uitp.org

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